

# Product return receipt

Order for repair  
 Return delivery for credit voucher

Other

**SIMON**  
 we create fire safety

## Buyer / Sender

Customer ID	
Firm / Name *	
Street / House no.*	
ZIP code / Place *	
Contact person *	
Phone *	
E-mail	
Invoice no. date	
Sender's reference	

## Reference source

unknown

Firm / Name	
Street / House no.	
ZIP code / Place	

## Repair lump sum

Mechanical actuators (drive, spindle, motor)	€ 105,-
Electric actuators (cut-off, connection)	€ 85,-
Folding arm <sup>2</sup> actuators	€ 145,-
Control unit in compact design	€ 145,-
Small repair lump sum	€ 65,-

## Component information (per component)

Item number		Labelling *	
Serial number		Accessories	
Item condition	<input type="radio"/> Original packaging <input type="radio"/> Unpacked / unmounted <input type="radio"/> Was already mounted		
In case of irreparability we ask for the following action: *	<input type="radio"/> Return goods (freight collect) <input type="radio"/> Scrap		
Detailed error description / remark			

## Repair / return delivery conditions

1. For your return (also for the credit voucher) an inspection lump sum of € 25.00 per component will be charged as a processing fee. In the case of an incorrect delivery by SIMON PROtec, warranty or warranty processing, this lump sum may be waived.
2. Goods from return deliveries are checked by us for function, integrity and packaging. Credit vouchers are generally and solely made on new, unassembled components.
3. If it is a fee-based repair, we repair immediately according to the above listed lump sums without prior offer.
4. Repair within the warranty: If the cause of the defect after inspection is not due to a warranty claim, an offer will be made to you about the repair.
5. You will receive an order confirmation with information about the run time. If the goods are irreparable (for example, because of discontinued spare parts or disproportionately large repair costs) will proceed as you have chosen above.
6. A detailed error analysis is not part of the repair lump sums. If a component has been changed, you will be informed about this in the order confirmation.
7. For special actuators and devices, we reserve the right to make a separate offer.
8. A detailed list of all discontinued products can be found online at [www.simon-protec.com](http://www.simon-protec.com).

We hereby accept the above conditions for return of goods / repair:

Date, place, stamp, signature (commissioner)

\*The fields marked with an asterisk are mandatory.

## SIMON PROtec intern (Please leave all fields blank)

Goods receipt	Component no.	Process no.
Receiving department	Storage location	Sale
External condition and packaging	Supplied accessories/battery	Nameplate/other